NASA SEWP VI | Ordering Guide

Business Performance Systems (BPS) | Category C - Mission-Based ITC/AV Service Solutions | Revised October 27, 2026

Contract Holder	Business Performance Systems (BPS)
SEWP VI Contract Number	80TECH26D1630
Solicitation Number	80TECH24R0001
Contract Category	C - Mission-Based ITC/AV Service Solutions
Contract Type	Multiple-award IDIQ Government-Wide Acquisition Contract (GWAC)
Ordering Period	November 1, 2026 - October 31, 2036
SEWP Surcharge	0.34% (included in quoted pricing)
Unique Entity Identifier (UEI)	TK4MGWTEMMZ9
Main Office	8300 Greensboro Dr Ste L1-265, McLean, VA 22102
Website	BPS SEWP VI Contract Details

1. SEWP VI overview and BPS scope

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI provides authorized federal customers access to Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services. BPS holds a Category C award for mission-based ITC/AV service solutions. Any specific solution or service must be within BPS's awarded contract scope and applicable SEWP requirements.

2. How to request a quote

Define the hardware, software, or service requirement, and request quotations using the NASA SEWP Quote Request Tool (QRT), consistent with Fair Opportunity requirements. Customers may contact BPS for assistance with requirements, available solutions, quotations, and ordering questions.

BPS SEWP Sales Contact: Devon Powell | 240-398-8018 | Devon.Powell@BPSconsulting.com

3. Ordering process

- The end user identifies requirements and follows the agency's internal purchase request and funding procedures.
- The agency provides Fair Opportunity as applicable, requests and evaluates quotations, and selects a suitable solution.
- The agency's authorized Contracting Officer issues a Delivery Order (DO) with the SEWP contract number, quoted items, pricing, delivery and other required details.
- The issued DO is routed through the NASA SEWP Program Management Office (PMO) for processing and forwarding to the Contract Holder.
- Order modifications must also be routed through the SEWP PMO.

Agency-specific ordering procedures remain the responsibility of the issuing agency. See NASA SEWP VI Ordering Information.

4. Fair Opportunity - A.1.13 Fair Opportunity and Requests for Quotes

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. All such items are clearly marked as not yet available on their SEWP contract; and

2. The contractor submits a technology refreshment request to add those products to their contract.

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on the contract to fully respond to all requirements specified in the RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

5. Installation, basic and extended warranties, and post-delivery support

Installation and implementation services, when included in an order, are coordinated in accordance with the applicable Statement of Work, delivery schedule, and contract terms. Products and services are covered by the manufacturer's, publisher's, or provider's applicable standard warranty unless otherwise specified in the order. Extended warranty and maintenance options may be available on request.

For installation assistance, warranty service, repairs, replacements or other post-delivery support, contact BPS with the Delivery Order number and a description of the request. BPS will coordinate with appropriate providers under applicable order and warranty terms.

6. Technical and software support

BPS coordinates technical and software support for items supplied under its SEWP VI orders. As applicable, support may include installation assistance, troubleshooting, software licensing, activation, updates, maintenance, and coordination with manufacturers or service providers.

Technical and Customer Support: Devon Powell | 240-398-8018 | Support@BPSconsulting.com

Hours: 9:00 a.m.-5:00 p.m. Eastern Time

7. Order troubleshooting and escalation

For order processing, delivery status, incorrect or damaged products, software issues, invoices, or other order discrepancies, contact BPS support. Provide the Delivery Order number, item or service details, and a brief description of the issue. BPS will coordinate resolution or status updates and escalate unresolved issues to the SEWP Program Manager.

Order Support and Escalation: Devon Powell | 240-398-8018 | Devon.Powell@BPSconsulting.com

8. Program management and NASA SEWP PMO

BPS SEWP Program Manager: Devon Powell | 240-398-8018 | Devon.Powell@BPSconsulting.com

BPS Deputy Program Manager: Anish Sharma | 703-371-3586 | Anish.Sharma@BPSconsulting.com

NASA SEWP PMO: help@sewp.nasa.gov | Customer Help Desk: (301) 286-1478

Hours: Monday-Friday, 7:30 a.m.-6:00 p.m. ET | www.sewp.nasa.gov

9. Related resources

NASA SEWP Official Website | SEWP VI Ordering Information | SEWP VI Contracting Information | BPS Corporate Website