



## Capability Statement

### Overview

BPS is a successful small business dedicated to helping organizations improve business performance through the innovative and practical application of technology. Our vision is to provide responsive, innovative, and cost-effective services that result in high-value solutions for our customers. We accomplish this by using knowledgeable and experienced staff, agile processes, industry-leading tools, and effective collaboration.

### Vision and Values

Our **vision** is to be a recognized superior provider of IT systems and services by delivering high-value, low-cost solutions that directly improve business performance.

We believe in certain core **values** that guide our performance in the workplace. These beliefs include the following:

- Superior customer satisfaction and real business value is best achieved by skilled and thoughtful staff.
- Project goals are achieved most efficiently when there is a trusting relationship built on high integrity and a record of consistent performance.
- Repeatable processes supported by practical mechanisms accelerate business performance and allow more attention to innovation.
- Long-term success is built on understanding complex technologies well enough to use them appropriately to create simple, cost-effective solutions.

### Core Capabilities

#### ***Program Management & Strategy Support:***

BPS provides program management and strategic planning services to help you define and acquire innovative solutions to meet your mission and business needs. Specific services include PMO support for concept development, business case definition, technical strategy definition, alternatives analysis, cost estimation & ROI calculation, capital planning, ATO preparation, project monitoring, and issue tracking.

#### ***System Verification and Test:***

Our team provides agile yet rigorous test and verification services that work seamlessly with Agile/DevSecOps development processes to deliver quality systems at the speed of modern business. Our experienced staff have the technical depth, automation tools, and Agile processes needed to perform test and verification efficiently and effectively. We work collaboratively with project teams to design high-value test cases, isolate and resolve issues, reduce uncertainty and move quality processes upstream to ensure smooth deployment of quality systems. Our test staff are also experienced developers, which strengthens and enhances our capabilities in automated testing of complex systems.

#### ***Independent Verification & Validation:***

BPS offers IV&V services to provide Federal government clients with effective oversight of, and insight to, their most complex system development efforts. Our approach combines traditional structured software testing with strategic assessments and recommendations to create a positive, collaborative atmosphere focused on success of the program. Specific services offered include contractor deliverable assessment, development process verification, security assessment support, technical assessments, issue tracking, risk management, and acceptance testing.

#### ***Cybersecurity:***

BPS brings a deep understanding of cybersecurity requirements derived from over 10 years supporting federal cybersecurity efforts at the project and program level. Services include assessing and documenting security controls, full lifecycle ATO support, POA&M tracking & resolution, vulnerability scans, multifactor authentication implementation, privacy policy development, compliance audit support, CDM implementation, and security data call support.

#### ***Application Development and Systems Integration:***

BPS builds enterprise web applications with the latest technologies to deliver innovative yet practical solutions. Our staff members combine expertise in both business processes and available technologies to help bridge the two in order to create effective solutions. BPS also provides systems integration services to help streamline business processes and improve organizational performance. Specific services offered include enterprise architecture definition, enterprise web application development, portal development, forms automation, XML schema development, workflow and business process automation, and system training.



# Business Performance Systems

Responsive. Innovative. Cost-Effective.

## Capability Statement

### What Makes Us Different?

- ✓ **Dependability** – BPS was founded in 2001 and has an extensive history of providing top-quality, highly-rated service to a wide variety of federal agencies, as well as private-sector clients.
- ✓ **Experience** – BPS not only has a rigorous screening process for hiring only the most qualified candidates, with proven work experience and robust credentials, but also employs a whole-team approach where senior staff are fully engaged in projects alongside mid and junior level staff.
- ✓ **Responsiveness** - We always work hard to ensure that we understand the customer's needs and respond quickly to meet them.
- ✓ **Innovation** - Our talented staff think "outside the box" and judiciously apply contemporary technologies to create better solutions.
- ✓ **Cost-Effectiveness** - Our lean organization and fair pricing provide outstanding value as evidenced by our many long-term and repeat customers.

### Performance Highlights

#### Department of Health and Human Services (HHS) - Grants.gov

Since 2001, BPS has been providing technical support services to the Grants.gov program to support the development, operations, and enhancement of the Grants.gov federal grants portal. In this capacity, we provide program/project management support, perform independent verification and validation (IV&V), and conduct technology insertion studies.

#### Department of Education (ED) - Office of Communications and Outreach: On-Line Application System (OLAS) & Security Eng. & Arch.

BPS applies business and technical expertise to quickly analyze the ED OLAS program functions, define key requirements, conduct an analysis of comparable programs, create a future concept of operations, determine the solution cost and return on investment, and identify the process impacts and opportunities.

BPS also supports the OCIO, Information Assurance Services (IAS) Director's Security Engineering & Architecture (SE&A) program by providing expert cybersecurity support in the evaluation, planning, design, testing, and implementation of security controls within ED IT systems and for enterprise-level security capabilities, including the management and maintenance of ED's cybersecurity test and evaluation lab.

#### United States Patent and Trademark Office (USPTO)

BPS leads the performance analysis testing of all USPTO systems. Our team creates detailed test plans, schedules, test cases and scripts for each testing assignment; monitors system test activities and life cycle events; automated performance and stress; and conducts independent, end-to-end functional testing using manual and automated tools. We are also teamed and supporting USPTO's DevSecOps and Agile development efforts, as the agency moves forward with its "New Ways of Working".

#### Department of the Interior (DOI) – IT Adv. & Bus. Perf. Sup. Svcs. BPA

BPS provides IT Project & Program Management support services to the Cybersecurity division and Principal Dy. CIO office. Our staff provides expert PM support in the management of high-visibility and agency-wide cybersecurity initiatives including SIEM and CDM implementation for all agency bureaus and offices.

### Company Information

#### Business Performance Systems

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**DUNS:** 019542906

**CAGE Code:** 1U1K9

**SIN:**

541515 - IT Professional Services

541611 - Administrative

Management and General

Management Consulting Services

**NAICS:**

541511 – Custom Computer Programming Services

541512 – Computer Systems Design Services

541519 – Other Computer Related Services

541611 - Administrative

Management and General

Management Consulting Services

541614 - Process, Physical

Distribution, and Logistics Consulting Services

541618 - Other Management Consulting Services

**Contract Vehicles:**

GSA MAS (IT-70) - GS-35F-0024R

GSA OASIS SB Pool 1 Subcontractor

(Contract # 47QRAD20D1015)

CIOSP3 Subcontractor

(Contract # HHSN316201800061W)

ED PMO/IVV BPA

DOI IT Advisory & Bus. Perf. BPA

Contract # 140D0421A0006)

**Major Clients:**

